

# QUARTERLY CONNECTION

*Thank You!*

## CRMU Appreciates Your Business!

As a token of our appreciation, each quarter we will have small drawings for our customers. Please check the newsletter to see if you are a winner and THANK YOU for your business!

\* Prizes can be picked up at the CRMU Office.

### Quarterly Winners - CRMU Gift Pack!

Katherine Howell  
Dorothy Beyerink  
Rich Stoffers  
Arlene McDaniel  
Duane O'Tool



Have you used **watchTVeverywhere** provided FREE by CRMU yet?

(Must be a CRMU cable TV subscriber)

Access your favorite video content through your smartphone, tablet, or laptop!

### CRMU Contact Corner



123 3rd Avenue South  
Coon Rapids, IA 50058

Monday-Friday: 7 am - 4 pm

Phone: 712.999.2225

Emergency / Outage After Hours:  
877.999.4572

Email: [info@crmuet.net](mailto:info@crmuet.net)

Ch. 3: [office@crmuet.net](mailto:office@crmuet.net)

On the Web: [www.crmuet.net](http://www.crmuet.net)

## What's Happening at CRMU?

Summer at CRMU is always a busy season. It's the time of year to accomplish some of the larger projects - longer days, part-time employees to help get the jobs done, without freezing temps or snow on the ground. Here's what has been happening this summer at CRMU...

### QA Lab Division of Services

Historically, the QA Lab space on Main Street was served by one meter for each service. Because this space is actually four separate buildings, CRMU separated electric, gas, water, and communication services so that each building can be individually served. The electric services are now served by a single-phase transformer, rather than a three-phase transformer, which was no longer needed. In the picture to the right, you can see the new and old transformers, as well as new concrete poured over the electric work that was done for the separate services.



### Overhead to Underground Electric Project & Fiber Install

Only a few small areas of overhead electric lines remain in Coon Rapids. As time and weather permits, CRMU continues to convert these areas to underground. The electric overhead services (both primary and secondary) south of the Hartung plant (along Dogwood Ave.) continuing east approximately 2,000 feet to the historic Garst Farm House at Whiterock Conservancy are currently being converted. CRMU crews are about 75% done

**"We look forward to more reliable and less expensive connectivity than our current service provides. Thanks for the good work!"**

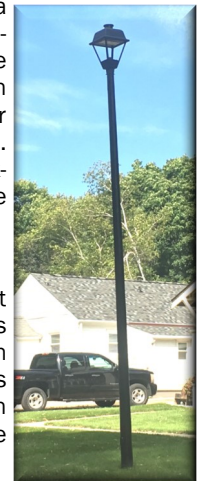
- Dan Gudahl, Whiterock Executive Director



with the ultimate result of the overhead lines in the picture to the left being removed from the system. The communications department is taking advantage of the open access and installing fiber optics. This provides CRMU high speed internet options to customers who previously had very limited internet accessibility. Dan Gudahl, Executive Director at Whiterock, shared his thoughts that "Whiterock has been looking for ways to get the historic Garst Farm House connected to CRMU internet services. After a spring storm when CRMU staff approached me about putting our electric service underground, I readily agreed and was even happier to hear that they could run the fiber connection along with the electrical connection. We look forward to more reliable and less expensive connectivity than our current service provides. Thanks for the good work!"

### Streetlight Painting

You may have noticed freshly coated street light poles on 4th, 5th, and 6th Avenues. CRMU's part-time summer electric employees Aaron McAlister and Lane Namanny spent many hours repainting poles to give them a fresh, clean look. Next time you drive down one of those streets, check them out!



Top picture: Mark Winnett, CRMU Electric Lineman, covers the open trench for the night after a day of work. Middle picture: New electric services. Bottom picture: Kevin Doringhaus, CRMU Comm Tech, looks at fiber being installed in an underground vault.



# PROJECT CARE PROGRAM

**HELPING THOSE IN NEED**

Every month, there are people who struggle to pay their utility bill due to unexpected medical emergencies, unemployment, or life circumstances. Project Care is supported entirely by voluntary contributions from you, our customers. ALL funds donated are managed by a committee of local community members for distribution once a year to CRMU customers who need assistance with their utility bills.

**100% of donations stay in Coon Rapids!!**

**Yes, I'd like to contribute to Project Care!**

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City / State: \_\_\_\_\_

Please return to CRMU:  
 Coon Rapids Municipal Utilities  
 PO Box - Coon Rapids, IA 50058

*Project Care is a simple way to make a big difference! Thank you for contributing!*

**I would like to enroll in:**

- Project Care Round-Up:** Round my bill up to the next whole dollar and contribute the rounding amount to Project Care. *This option is not applicable to budget customers.*
- Project Care Monthly Pledge** of \$ \_\_\_\_\_ added to my bill each month.
- Project Care Donation:** I would like to make a flat donation of \$ \_\_\_\_\_ to Project Care.
  - Add to my next bill.
  - Check enclosed.

## New Opportunities Schedules LIHEAP Appointments in Coon Rapids

New Opportunities will have a representative in Coon Rapids to take Low-Income Home Energy Assistance Program (LIHEAP) applications. These appointments are convenient—at the CRMU Municipal Building. To schedule, call New Opp @ 712-792-2832 TODAY!

**Currently Scheduling for:**  
 Tues. October 8th  
 Tues. October 22nd  
 Thurs. November 7th



Appointments are first come, first serve and dates not guaranteed.

## 2019-2020 IOWA HOME ENERGY ASSISTANCE PROGRAM



**ATTENTION: RESIDENTIAL CUSTOMERS NEED HELP WITH YOUR HEATING BILL?**



The 2019-2020 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply, Dial 2-1-1, or visit <https://humanrights.iowa.gov/dcaa/where-apply> to contact your local community action agency, or write to:

**LIHEAP**  
 Iowa Department of Human Rights  
 Capitol Complex  
 Des Moines, IA 50319



**Call New Opportunities at  
 712-792-2832**

INCOME MAXIMUMS	
Household Size	Annual Gross Income
1	\$21,858
2	\$29,593
3	\$37,328
4	\$45,063
5	\$52,798
6	\$60,533
7	\$68,268
8	\$76,003

For households with more than eight members, add \$7,735 for each additional member.

**WHEN TO APPLY:**

**Elderly (60 & over) and/or disabled:**

October 1, 2019 to April 30, 2020

**All other households:**

November 1, 2019 to April 30, 2020

**WHAT TO TAKE:**

- **Proof of Income (for all household members age 19, and over)**  
 Check stubs from the previous 30 days, award letter from Social Security or 2018 tax return
- **Social Security numbers for all household members (documentation required)**
- **Recent heat bill**
- **Recent electric bill**

**WAGE EARNERS:**

Please bring copies of your check stubs for the 30-day period preceding the date of application, or a copy of your federal income tax return.

**FIXED INCOME:**

This income may include: Social Security Benefits, Supplemental Security Income, Family Investment Program, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring copies of your check stubs from the previous 30 days.

**SELF-EMPLOYED/FARMERS:**

Please bring a copy of your most recent federal income tax return.

**FIP RECIPIENTS:**

Please bring your current DHS Notice of Decision or contact your local office for acceptable document information.

**If you receive alimony or child support, it will also need to be verified.**